# **Public Works Intro**

# NEWMARKET PUBLIC WORKS WEBSITE INFORMATION

## PUBLIC WORKS DEPARTMENT:

The Public Works Department is responsible for maintenance of Town roads, sidewalks, Town-owned properties and land, drainage system, administration of curbside rubbish and recycling contracts, water distribution, water meters, wastewater system, buildings, grounds, parks, cemetery maintenance, equipment maintenance, traffic signage, striping, bridges and dams.

The Public Works Department oversees 5 Divisions, they are : Administration, 4 Young Lane, (603) 659-3093 Highway, 4 Young Lane, (603)659-3093

Maintenance, 4 Young Lane, (603)659-3093

Water and Sewer, 54 Packers Falls Road, (603)659-3093

Wastewater, 8 Young Lane, (603)659-3093

Department and Division Supervisors are:

Rick Malasky, Director

Sean Greig, Water & Wastewater Superintendent and Assistant Director

Joel Drelick, Systems Technician

Bruce Rowe, Highway Foreman

Bud Dyer, Chief Mechanic

John Puchlopek, Buildings & Grounds Supervisor

Water Management Program (PDF)
Water Quality Report (PDF)
Water Dept. Capital Improvement Plans (PDF)

To view a PDF, you will need to download Adobe Acrobat Reader . Click Here to Download (PDF)

FREQUENTLY ASKED QUESTIONS:

TRASH & RECYCLING

Q: How do I find out when my trash day is?

A: Bestway's Curbside Pickup Schedule is here. You may also call the Public Works office 659-3093. Bestway's website has lots of useful information.

Q: Where can I obtain Town trash bags?

A: Town of Newmarket trash bags are available to be purchased at :

Town Clerk's Office
Aubuchon Hardware
L & M Variety
Marelli's Fruit
Newmarket Getty
Newmarket Irving/Circle K
Evan's Express Mart
Great Bay Camping
Shaw's (Stratham )
Market Basket (Stratham )
Q: Where can I obtain a Recycle bin?
A: The bins may be purchased at the Newmarket Town Clerk's Office in Town Hall, 186 Main Street. If no bin has previously been issued to your property, the first bin is free of charge. Additional, or replacement bins can be purchased for \$10.

Q: What's recyclable and how should it be prepared?

A: Starting April 5, 2010, Newmarket has moved to "single stream recycling". This is much easier for YOU! To find out more, click the link below.

Single Stream Recycling

Additional questions or concerns? Call Bestway at 778-2116.

Q: Where is the Transfer Station?

A: The transfer Station is located on Ash Swamp Road. Ash Swamp Road runs between Route 108 at the Rockingham Junction to Route 152 about 1½ miles past Beaulieu's Garage.

Q: When is the Transfer Station open?

A: The Transfer Station is currently open on Saturday ONLY 7:30 AM to 4:00 PM. Starting Nov 9, 2011 the Transfer Station will also be open Wednesdays from 8AM to 2PM.

Q: Can I bring tires to the Transfer Station?

A: No, the Town of Newmarket does not accept tires at the Transfer Station.

Q: Where can I bring tires to be disposed of?

A: The store or service station where you purchased your tires normally takes the old tires you are replacing. There is normally a disposal fee involved.

Q: Why wasn't my rubbish/recycling picked up?

A: Bestway holds the curbside pick up contract with the Town. There could be several reasons that pick up wasn't done. One of the most common explanations is that the rubbish or recycling wasn't put out prior to 7:00 AM. Bestway could have experienced equipment breakdown, manpower shortage, storm delay, or a new driver who may have skipped your street. If that is not reason and your rubbish or recycling was not "tagged" by Bestway, please contact the Public Works Department at 659-3093 or Bestway at 778-2116 for assistance.

Q: What is Bestway's Holiday Pickup Schedule:

A: The only holidays that might affect your rubbish pick up would be: New Year's Day

Memorial Day

Independence Day

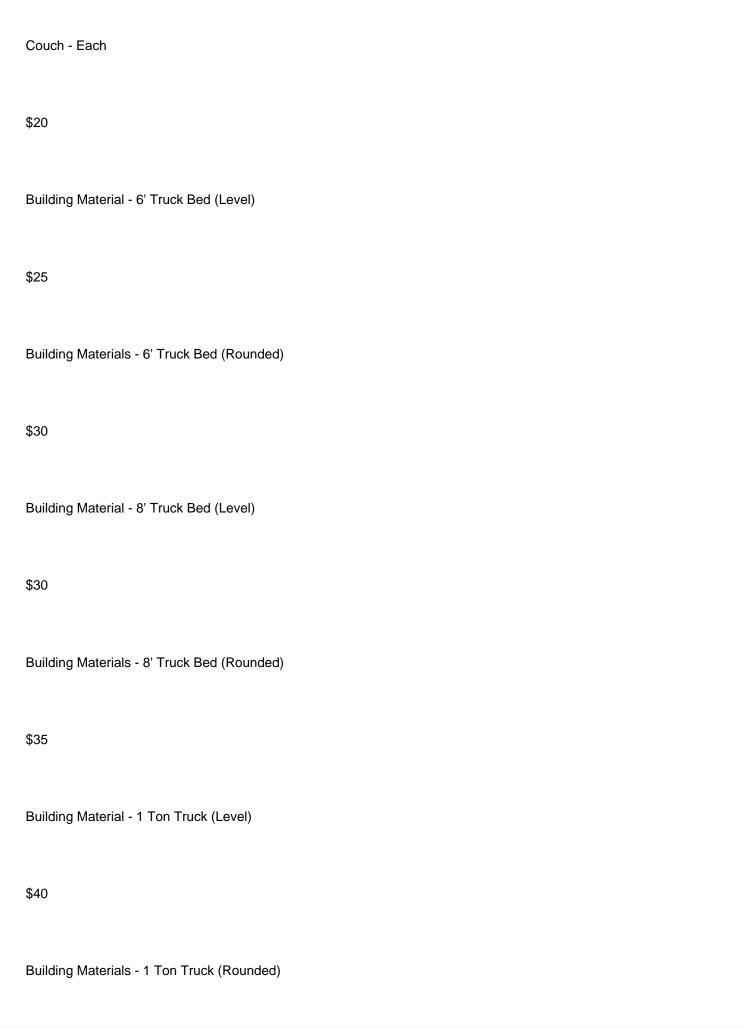
Labor Day

Thanksgiving Day

Christmas Day

If a holiday falls on your pickup day, your trash will be picked up the following day. (For example, your normal pickup day is Monday, but Monday is Memorial Day. Your trash will be picked up on Tuesday that week).
Q: I missed my rubbish pickup day/time, where can I bring it?  A: You may bring rubbished bagged in Town of Newmarket bags to the Transfer Station on Saturday. There is
no additional fee. Proof of residency is required.  Q: Does Newmarket pick up yard waste?
A: No, you may bring lawn clippings, and leaves to the Transfer Station free of charge. They need to be bagged in paper yard bags or in cardboard boxes.
Q: How do I get rid of brush, tree limbs, Christmas trees?
A: You may bring brush, limbs, Christmas trees to the Transfer Station free of charge. Limbs and Christmas trees cannot be longer than 4' or greater than 4" in diameter.
Q: Does Newmarket pick up large items I wish to dispose of?
A: No, large items may be brought to the Transfer Station on Saturdays after you have purchased a coupon.
Q: Where do I purchase a coupon?
A: Coupons may be purchased any Saturday at the Transfer Station. NO CASH is accepted at the Transfer Station, payment must be made by personal check or money order only. Coupons may also be purchased at the Town Clerk's Office at the Town Hall during normal hours (Mon-Thurs 7AM to 5PM).
Q: What does a coupon cost?
ITEM
FEE
ITEM
FEE
Appliance - Each

\$5	
Appliance w/ Freon	
\$15	
TV - Each	
\$10	
Mattress - Each	
\$15	
Box Spring - Each	
\$15	
Furniture - Ea piece	
\$15	
Scrap Metal - Truck Load	
\$10	



\$45

## Q: When is Hazardous Waste Collection?

A: The Town schedules Hazardous Waste Collection every 2 years. When the date is scheduled, it will be posted on the marquis at Town Hall and on the website. You may call the Public Works office at 659-3093 for information.

Q: What items may be taken to the Hazardous Waste Collection?

A: Acids, Gasoline, Antifreeze, Radiator Flush, Bathroom Cleaners, Insect Sprays

Roofing Tar, Car Waxes, Polishes, Lighter Fluid, Rug Cleaner, Brush Cleaners, Paint Thinner

Metal Polish, Rust Preventative, Corrosives, Solvents, Mothballs, Disinfectants

Oven Cleaners, Stain (Lead & Oil Based), Paint (Lead & Oil Based), Pest Strips/Traps

Driveway Sealer, Turpentine, Fertilizers, Fungicides, Pesticides, Wood Preservatives

Wood Strippers, Refinishers, Furniture Polish, Photo Chemicals, Mercury Thermometers

#### Q: How do I dispose of paint?

A: For latex paint ONLY (water based), stir it up with sand or cat litter, leave it with the cover off and put it in a dry area until the paint is solid. The can and its contents may then be put into your Newmarket Trash bag and placed at the curb for pickup. If the paint is alkaline (oil or lead-based), empty as many part cans as you can into one can. Place empty cans on newspaper, cardboard, etc. so that all remaining paint can safely drip out. Once the can is empty and free of all liquid, it can be put into your Newmarket trash bag and placed at the curb for pickup. Any full cans, or part full cans need to be saved to bring to the Hazardous Waste Collection.

Q: What should I do with old unused medications?

A: Pharmacies are supposed to take them back. If you are unsure, contact the pharmacy where the medication was purchased or contact the Public Works Department.

Please remember NEVER put them down the drain or in a toilet.

Q: Does the Transfer Station accept used motor oil?

A: Yes. Used motor oil is accepted at the Transfer Station provided it has not been mixed with any additives, or gasoline and does not contain water. There is no charge for dropping off used motor oil.

# STREETS AND SIDEWALKS

# Q: When is the WINTER PARKING BAN in effect?

A: The Winter Parking Ban is in effect from November 15th to April 1st. During this time, there is no parking on any town streets between the hours of 12:00 AM and 06:00 AM.

- Q: Can someone locate the right-of-way (ROW) on my property?
- A: The Town cannot provide a survey. They can only determine where the Town property lines lies in relation to the subject property. A private surveyor must be contacted for an accurate determination of the ROW.
- Q: How do I get my missing or damaged street sign repaired or replaced?
  - A: Report it to the Public Works office at 659-3093.
- Q: The streetlight outside my house/on my street is flickering or off. Who do I report it to?
- A: First, you should get the Pole # and then report it to Public Service of New Hampshire (PSNH) directly at 1-800-662-7764, or call the Public Works office 659-3093 and they will notify them for you.
- Q: Who do I report a missing, broken or knocked down STOP sign to?
- A: Contact the Public Works office 659-3093, be sure to identify the intersection where the STOP sign is missing or damaged.
- Q: The Town plow truck knocked down my mailbox; who do I call?
  - A: Contact the Public Works office 659-3093.

## WATER & SEWER

- Q: Who do I call about a water leak?
- A: If the leak is in the street contact the Public Works office 659-3093 between 7:00 AM and 3:30 PM weekdays. After hours contact the Communications Center 659-6636. If you have a leak in your home, contact a plumber. If the water needs to be turned off at the street so that you can get repair work done, contact the numbers given above.
- Q: Why is my water bill so high?
- A: There could be several reasons, the most common one is a leaky toilet or faucet. If you think your bill is too high, please contact the Finance Department 659-3617 X1318 or the Public Works office 659-3093 X1402.
- Q: How do I receive a pool credit?
- A: Pool credits are no longer offered for conservation reasons. Contact either the Finance Department 659-3617 X1318 or the Public Works office 659-3093 X1402 for questions.
- Q: The water coming out of my tap is dirty or discolored, what caused this and what can I do about it?
- A: If it is due to a water break, construction or hydrant flushing, this is only a temporary problem and can be solved by opening a faucet and letting it run for a while. If it continues after this effort, contact the Public Works office 659-3093.
- Q: Why does my water smell?
  - A: There are a variety of reasons. The best thing to do is contact the Public Works office 659-3093.
- Q: My water pressure is lower than normal or I have little or no water coming from the faucet; what's the reason?

A: It could be related to some construction work in the area or perhaps a water main break. This should be a temporary problem but if it continues contact the Public Works office 659-3093.

# Q: Why is my water off?

A: There are several reasons. There could be an emergency break or a planned repair. It could be that there is a plumber working in your building if you live in a multi-tenant building. Contact the Public Works office weekdays at 659-3093 or after hours contact the Communications Center 659-6636.Q: There's sewer backing up in my sinks, toilet or basement; who do I call?

A: Contact the Public Works office 659-3093 between 7:00 AM and 3:30 PM weekdays. After hours contact the Communications Center 659-6636.